

DEAR MS. ANNE MARIE & MS. JENNIFER BAYES,

IN OUR CONSTANT ENDEAVOUR TO ENHANCE CUSTOMER SERVICE WE REQUEST YOU TO SPARE A FEW MOMENTS TO GIVE US YOUR CANDID COMMENTS, ON YOUR TOUR :

1. HOTEL/S USED ON TOUR :

All hotels were excellent however I would not recommend sending female to the hotel in Agra as we received poor service from front staff. They never fixed safe plus ignored us.

2. TRANSPORT PROVIDED :

All vehicles clean and efficient some brand new! 1/2 way thru trip driver caught very bad cold. Recommend drivers in future when this happens driver wears surgical mask not to infect clients!

3. GUIDE SERVICES :

Excellent
Appreciate guides being early and on time.
All guides very knowledgeable

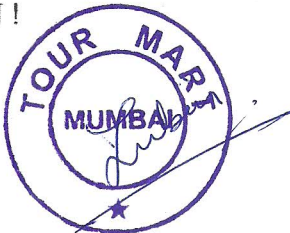
PERSONAL SUGGESTIONS TO SERVE YOU BETTER IN FUTURE / REMARKS :

3 nights in Jaipur was too much! If client ask I would suggest starting tour in Mumbai and ending in Delhi. If doing all-day Bombay start earlier by 3:30 AM (at least).

DESTINATIONS COVERED - DELHI, VARANASI, KHAJURAHO, AGRA, JAIPUR, NAWALGARH, BIKANER, JAISALMER, JODHPUR, LUNI, UDAIPUR AND BOMBAY.

TRAVEL DATES - 11 FEB TO 05 MARCH 2011

WE THANK YOU FOR CHOOSING TOUR MART AND LOOK FORWARD TO THE PLEASURE OF SERVING YOU AGAIN !



ZUBIN MODY (zubin.mody@gmail.com) - PERSONAL EMAIL)
PRESIDENT

Thank you
so much!
Anne Marie
& Jennifer



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