



DEAR MS. LAVOIE & MS. DJILANE,

IN OUR CONSTANT ENDEAVOUR TO ENHANCE CUSTOMER SERVICE WE REQUEST YOU TO SPARE FEW MOMENTS AND GIVE US YOUR CANDID COMMENTS ON THE FOLLOWING ASPECTS OF YOUR TOUR :

1. HOTEL/S USED ON TOUR :

Very good hotels, especially the Man Singh group ones.

2. TRANSPORT PROVIDED :

Excellent, very kind driver. He was always on time, patient and flexible, answered all questions. He took very good care of us. Knows his way around the cities very well.

3. GUIDE SERVICES :

Most very good, kind, and knowledgeable, especially Mrs. Deepika in Agra.

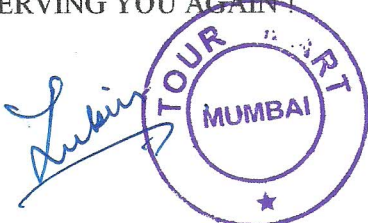
PERSONAL SUGGESTIONS TO SERVE YOU BETTER IN FUTURE / REMARKS :

Do not over-pamper tourists, some of us are very experienced travellers, able to do many things on our own.
Thank you all for the excellent service.

DESTINATIONS COVERED - DELHI, AGRA, JAIPUR
TRAVEL DATES - 19 TO 24 MARCH '09

Lavoie

WE THANK YOU FOR CHOOSING TOUR MART AND LOOK FORWARD TO THE PLEASURE OF SERVING YOU AGAIN!



ZUBIN MODY (zubin.mody@gmail.com - PERSONAL EMAIL)
PRESIDENT