



DEAR MS. SADHANA SHENOY,

IN OUR CONSTANT ENDEAVOUR TO ENHANCE CUSTOMER SERVICE WE REQUEST YOU TO SPARE FEW MOMENTS AND GIVE US YOUR CANDID COMMENTS ON THE FOLLOWING ASPECTS OF YOUR TOUR :

1. HOTEL/S USED ON TOUR :

Delhi was great, Jaipur was FANTASTIC
Taj agra was definitely sub par.

2. TRANSPORT PROVIDED :

Excellent driver, very very trust worthy & on time.
Since I spoke Hindi, communication was not an issue, but his English was very inadequate.

3. GUIDE SERVICES :

Phenomenal in agra & Jaipur,
OK in Delhi - language problems.

PERSONAL SUGGESTIONS TO SERVE YOU BETTER IN FUTURE / REMARKS :

I will definitely recommend your services to my friends in the US.
I felt like I had to really push for hotel upgrades.

DESTINATIONS COVERED - DELHI, AGRA AND JAIPUR
TRAVEL DATES - 07 TO 12 JULY

WE THANK YOU FOR CHOOSING TOUR MART AND LOOK FORWARD TO THE PLEASURE OF SERVING YOU AGAIN !



ZUBIN MODY (zubin.mody@gmail.com) - PERSONAL EMAIL)
PRESIDENT